**FRONT PANEL**

**BACK PANEL**

## Front Panel

health net

Seniority Plus Employer
(HMO) MA Only
**CMS#:** <H0562-XXXX>
**Effective Date:** <MM/DD/YYYY>

**MEMBER INFORMATION**
**Name:** <First MI Last>
**Member ID#:** <XXXXXXXXX-XXX>
**HN Group ID:** <XXXXXX>

**PROVIDER INFORMATION**
**PPG Name:** < >
**PPG Phone:** < >
**PCP Name:** < >
**PCP Phone:** < >
**PCP Office Visit: $X**

**PHARMACY INFORMATION**

**Part B Drugs Only**
**Rx Claims Processor:**
<CVS Caremark®>
**RXBIN:** <004336>
**RXPCN:** <HNET>
**RXGRP:** <HNET>

## Back Panel

**ca.healthnetadvantage.com**

**FOR MEMBERS**
**Member Services:** <1-800-275-4737 (**TTY:** 711)>
**Mental Health Benefits:** <1-800-646-5610 (**TTY:** 711)>
**24-hr Nurse Advice:** <1-800-893-5597 (**TTY:** 711)>

**FOR EMERGENCIES**
Dial 911 or go to the nearest Emergency Room (ER).

**FOR PROVIDERS**

For Member eligibility, Medical prior authorization or case management referrals: <1-800-929-9224>

**Medical Claims:** <Health Net> <Attn: Claims>
Payor ID: <68069> <P.O. Box 9030  Farmington, MO 63640-9030>

**Pharmacy prior auth:** <1-800-867-6564>
**For help with Part B Drugs:** (PHARMACY USE ONLY) <1-888-865-6567>

**APRON**

Enclosed is your new Health Net member identification card. Please discard any old identification cards you may have from Health Net.

You'll want to take a few minutes to carefully review all of the information on the card, including the spelling of your name. Also, be sure the PCP you selected matches what is on your ID card. If it doesn't, please call Member Services at 1-800-275-4737 (TTY: 711) so we can fix that for you. If you didn't select a PCP, we selected one for you; but don't worry, you can choose a new PCP by calling Member Services at the number noted above.

Your ID card is very important so be sure to have it with you and show it at all of your healthcare appointments.

Thank you for choosing Health Net. We appreciate the trust you put in us and look forward to serving you.

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